



230 Long Hill Cross Rd, Shelton, CT 06484
203-929-3203 ~ 203 929 0713 (f)

34 E. Dudley Town Rd, Bloomfield, CT 06002
860-289-8790 ~ 860-282-0472 (f)

68 Enter Ln, Islandia, NY 11749
631-563-4943 ~ 631-563-6057 (f)

RESIDENTIAL CUSTOMER INFORMATION & SERVICE REQUEST

******* Submitting this form via our web site will not initiate the dispatching of a Service Technician. All EMERGENCY and IMMEDIATE service needs must be called into our 24/7 Emergency phone number- 203-929-3203 *******

Generator Location

Name _____
Address1 _____
Address2 _____
City _____ St _____ Zip _____

Home Phone _____
Work Phone _____
Fax _____
Cell Phone _____
Email _____

Billing Information (if different from Generator location)

Name _____
Address1 _____
Address2 _____
City _____ St _____ Zip _____

Contact _____
Phone _____
Altenate Phone _____
Fax _____
Email _____

Equipment Information	KW	Make	Model	Serial
Generator				
Engine				

When was the last date of service (mm/dd/yyyy)? _____

Is the unit currently operating (Y or N)? _____ If No, please describe the problem: _____

Visits are billed on a Time & Material basis including portal to portal travel and mileage

Rates apply to normal business hours of 7:30 am to 4:00 pm weekdays

Current NON-PM Customer Rates: \$150.00 per hr * \$2.10 per mile

Current PM Customer Rates: \$125.00 per hr * \$2.10 per mile

Signature: _____ Date _____